



Flooding Survey

The Philadelphia Water Department recognizes and understands the significant challenges and heartaches long-time flooding problems can cause to homes and businesses.

Understanding the nature of specific problems in neighborhoods is an important first step for the City to develop solutions.

Please take the time to fill out this survey to help us better understand your flooding problem.

Thank you for your input!

Complete our online survey:
www.phillywatersheds.org/watershed_issues/flooding

or

Mail to:
Joanne Dahme
Philadelphia Water Department
1101 Market St. 5th Floor, ARAMARK Tower
Philadelphia PA 19107
email: joanne.dahme@phila.gov

Name:		
Address:	Zip:	Phone:
Email:		

PWD Account Number:

Do you have a basement (below ground)?	<input type="checkbox"/>	Yes	<input type="checkbox"/>	No		
Do you have a drive-in garage on ground level?	<input type="checkbox"/>	Yes	<input type="checkbox"/>	No		
Do you have basement fixtures? (washing machine, toilet, etc)	<input type="checkbox"/>	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Don't Know
Do you have a backflow prevention device?	<input type="checkbox"/>	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Don't Know
Did water enter inside your home?	<input type="checkbox"/>	Yes	<input type="checkbox"/>	No		
Is flooding a reoccurring problem?	<input type="checkbox"/>	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Don't Know
Do you own or rent your home?	<input type="checkbox"/>	Own	<input type="checkbox"/>	Rent		
Do you currently have a septic/cesspool system?	<input type="checkbox"/>	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Don't Know
If yes to the question above, what condition is the system in?	<input type="checkbox"/>	Good	<input type="checkbox"/>	Fair	<input type="checkbox"/>	Poor

Please estimate the depth of your basement below street level:

- 5.0 ft below street level
- 5.5 ft below street level
- 6.0 ft below street level
- 6.5 ft below street level
- 7.0 ft below street level
- 8.0 ft below street level
- 8.5 ft below street level
- 9.0 ft below street level
- 10 ft below street level
- Don't know

How are your roof downspouts connected?

- Connected to a drainage pipe
- Disconnected (Flow to sidewalk or yard)
- Both
- Don't Know

How long have you lived at this location? estimate years

What date did your home last flood? (month/year)



If you experienced interior ground floor or basement flooding, please select all entry locations:

- Basement Sink Doorway
- Basement Toilet Seeping in through Foundation
- Basement Wall Other Location
- Basement Window None
- Basement Floor Drain Don't know

If you experienced exterior flooding, please select locations:

- Sloping Driveway or Ground Level Garage Front or Back Doorway
- Other Location None

If Other, Where:

Please estimate the depth of water in your home during this event:

- None 2 feet
- 1/4 foot 3 feet
- 1/2 foot 4 feet
- 3/4 foot 5 feet
- 1 foot 6 feet or over

Where does the water seem to be coming from?

- Street Inlet Not Draining Water Fast Enough Sewer Backflow Through Basement Fixtures
- Neighboring Property Nearby Waterway or Creek
- Surface Water in Street Don't Know
- Other Location

If Other, Where:

Did surrounding street(s) flood, other than your own?

- Yes No

If yes, please list streets with block ranges in the spaces provide:

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Please describe the depth of water during street flooding:

(e.g. up to the window of cars, covered car tires, above street curb, etc.)

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Please provide additional information:
